



EDGE Business District Association ◦ PO Box 15026 ◦ St. Petersburg, FL 33733 ◦ [info@edgedistrict.org](mailto:info@edgedistrict.org)

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Dear Dan & Landmark team –

I wanted to send a quick thank-you to Dan, Rocio, Brenda and the entire onboarding and training team at Landmark. Switching Payroll processes and companies is a stressful endeavor for any organization and your team was wonderful every step of the way as we transitioned to working with Landmark.

You guys should train other industry's companies on the Client Service Best Practices model and culture you have clearly created.

Special thank you to Dan for making the decision to choose Landmark a non-pressure all education enlightenment session – and allowing me time to make decision plus coming in with excellent pricing. (although it was your customer service excellence that was the deal maker)

Special thank you to Rocio for walking me through the paperwork and answering my silly questions (while not making me feel naïve).

Final special thank you to Brenda for my system onboarding and training. Having never operated a payroll system before, I had some nervousness. Brenda quickly walked me through all the steps while I took notes, helped me process initial payroll, and sent me recording of our mutual training video to help my recall.

The whole team is on standby anytime I need them and that's very important to me. I wish Landmark Payroll all the success – they certainly made a new fan in the EDGE!

- My Best
- Roger Curlin, Executive Director
- EDGE Business District Association

A handwritten signature in black ink that reads 'Roger B. Curlin'.